



Vernon Electric Cooperative

"Information for our member-owners."

Operation Christmas Needs Your Help

In the past, Vernon Electric Co-op's office in Westby was a collection point for toys and food for those in need during the holidays. Because of the COVID-19 pandemic our lobby remains closed for now. However, the need for toys and food remain. Fortunately, the Bethel Butikk Food Pantry and Thrift shop are just down the road from our office, and we encourage you to drop off donations directly to them by appointment.

Bethel Butikk Food Pantry and Thrift is a Mission based outreach program, sponsored by Bethel Home & Services, serving those in need of food and financial assistance.

The thrift shop funds, which stopped as of March, not only support their food pantry, it also funds their ability to purchase toys for "Operation Christmas". You can imagine that they are looking for ways to shore up this wonderful program and they are asking for our help.



income guidelines for food pantry assistance. The distributed gifts, valued over \$200,000, go to those most in need.

If you would like to make a toy or financial donation to Operation Christmas, you can drop off your donations at Bethel Butikk Mondays and Thursdays from 10am – 2pm. Their address is 341 Black River Ave., Westby.

In order to prepare for distribution, they ask that donations be made by December 7th.

We thank you for your consideration and any assistance you can provide and also to consider other food pantries that could use your help that may be closer to where you live than Bethel Butikk.



Last year they provided toys, as well as needed personal items, to over 1,000 children and their parents. The families that participate in this distribution verify that they meet the federal

Vernon Electric Values our Veterans

Vernon Electric Co-op has always had a high percentage of its workforce coming from a military background. Many of the skills learned in the military are also skills important to operating a rural electric cooperative. Today 16% of our workforce are veterans.

This Veteran's Day (November 11), Vernon Electric Co-op salutes America's veterans for their historic and ongoing service and sacrifice to our nation.



Pictured l t r: Matt Hirschfield (Army National Guard), Andy Hefel (Army), John LaDue (Marines), Jason Johnson (Army Reserve), Don Gander (Army)

How to Read Your Billing Statement

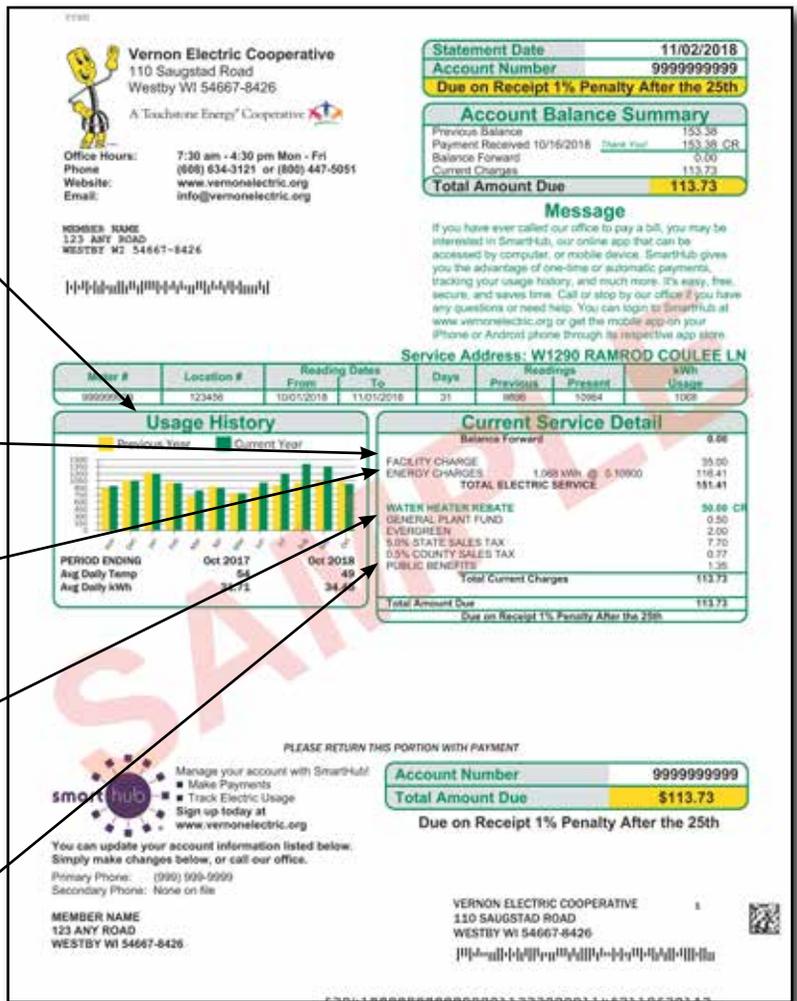
See your energy use history and compare it with the same month last year.

“Facility Charge” is the cost to have facilities, such as meters, poles, wires, transformers, built, maintained and repaired.

“Energy Charge” is the cost of fuel, generation and transmission of power.

“General Plant Fund” helps pay for building or truck infrastructure, when needed.

“Public Benefits” is a state mandated charge that supports its energy efficiency program called Focus on Energy, and to help low-income families.



How to Read Your Meter

Today's modern meters are much easier to read than back in the old days when dials were used. The digital meter directly displays the exact number of kilowatt-hours (kWh) you've used. If you want to keep track of your daily use, simply write down the date, the time, and the meter reading. The next day, do the same thing and subtract yesterday's reading from today's to find how many kWh you used.

To make sure you're reading the correct meter, match the serial number on the face of the meter with the meter serial number presented on your billing statement.

The digital meters flash two screens back and forth. The screen with your meter reading typically shows five numbers and is preceded by "KWH". The second screen can be ignored. It is a code screen for meter technicians.

Just below the reading you'll see dashes that move horizontally across the screen. These dashes represent the spinning dial that used to be in the old-style meters. The quicker the dashes move across the screen, the more electricity you are using.

If you've signed up for our SmartHub app, you can monitor your energy use from any Internet connected computer, tablet or smart phone. Just click on the "My Usage" tab to view your energy use history by month, day, or even by the hour.

For questions about getting signed up for SmartHub, just give our office a call at 608-634-3121 or 800-447-5051. You can also read instructions or view video tutorials on our website, www.vernonelectric.org.



Your meter reading appears here. In this example the meter reading is 4152.

The dashes scrolling across the screen show how much electricity you're presently using. The faster they move, the more you're using.

This meter's serial number is 141 303 724.